## Nick Adler

**VP Value Streams, Wabash** 

**Special Guests** - Mike Pettit, SVP & CFO, Anna Brown, VP, Strategy & Digital Transformation, and Cory O'Brien, VP, Marketplace Operations



# Digital Transformation takes a village

2/16/2024



WABASH



Purdue, Industrial Management

Purdue, Chemical Engineering

Pittsburgh, Accounting Purdue, Mechanical Engineering

### Purdue connections at Wabash are deep





Finance

P&L Leadership

IT

Strategy

**Procurement** 

P&L Leadership

**Lean Operations** 

**Supply Chain** 

IT

Program

Management

Digital

Transformation

Strategy

**Finance** 

Consulting

**Startup Operations** 

New Business Developme

Sales

Engineering

Connected vehicles

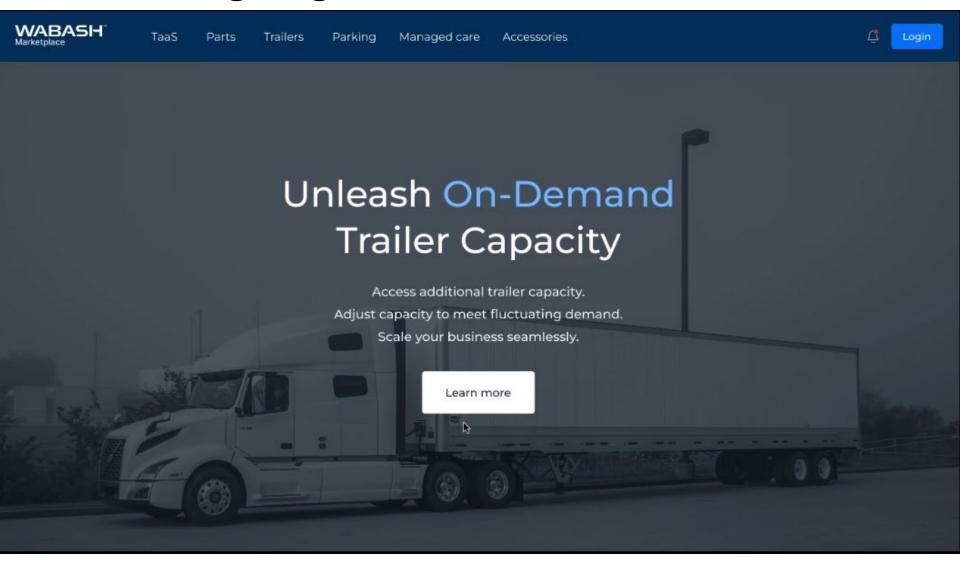


## How it started





## How it's going





## Wabash Snapshot (NYSE: WNC)

1985

Lafayette, IN

\$1.17B1

~6,700

14

\$2.5B

12.3%

#### **One Wabash Approach**

#### TRANSPORTATION SOLUTIONS

+

#### **PARTS & SERVICES**

#### **First Mile**



- · Long-haul routes of goods
- · Driven by freight activity

Middle Mile



- · Products moved into or redistributed among fulfillment centers
- Driven by strategic positioning of goods to allow for 2-day delivery or less

#### **Final Mile**



- · Delivery of goods to home or final destination
- Driven by strong growth in **eCommerce**

91% of 2023



- Dry and Refrigerated Van Trailers
- Platform Trailers
- Tank Trailers
- Dry and Refrigerated Truck Bodies
- Service and Stake Bodies



Our Recurrent Revenue **Business** 





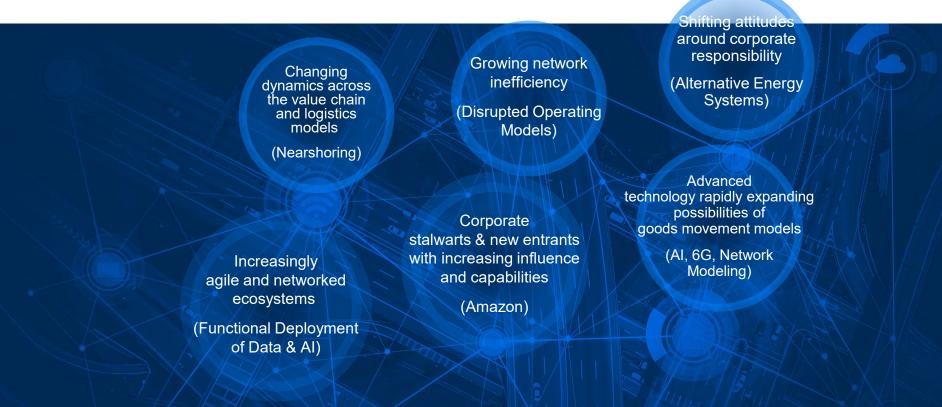
- Aftermarket Parts and Service
- Composite Panels and Products
- **Engineered Products**
- **OE Component Parts**
- Upfitting Parts and Service

<sup>1</sup> As of 2/9/2024





Transportation, logistics, and distribution is going through a momentous transition as it adapts to a compilation of forces.





## Culture Is a Common Barrier to a Transformation's Success

Top Barriers to Successful Strategy Implementation

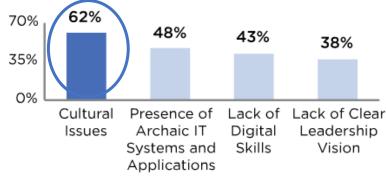
#### 1. Cultural attitudes

- 2. Insufficient or poorly managed resources
- 3. Insufficient agility
- 4. External developments
- 4. Strategy not understood/poorly communicated
- 4. Poor coordination across organization

n = 500.

Source: Economist Intelligence Unit, Closing the Gap: Designing and Delivering a Strategy that Works, 2017.

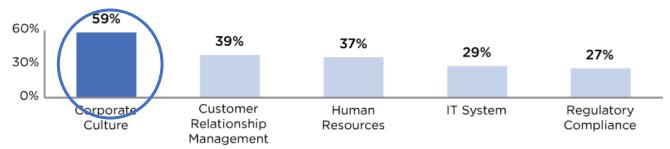
#### Top Hurdles to Digital Transformation Responses Ranking the Issue in Top Two



n = 1.700.

Source: Capgemini Consulting, The Digital Culture Challenge: Closing the Employee-Leadership Gap, 2017.

#### Top Elements Critical to M&A Success



n = 160.

Source: Mercer, Culture in M&A: We Know It's Important, So Now What?, 2014.





## Digital Transformation & our Values & Leadership Principles We believe we can change how the world gets to you.

**Purpose** 

Vision

We will be the innovation leader of connected solutions for the transportation, logistics and distribution industries.

Mission

We transform breakthrough ideas into sustainable solutions to help our customers keep everything moving from first to final mile.

#### **Values**

- 1) **Be Curious**
- 2) Have a Growth Mindset
- 3) Create Remarkable Teams

### Leadership

- **Embrace Diversity and Inclusion** 1)
- **Principles**
- 2) Seek to Listen
- 3) Always Learn
- 4) Be Authentic
- 5) Win Together





## Making Digital Transformation Personal





## The Wabash Marketplace

## **Evolving Our Parts & Services Portfolio through an Innovative Business Platform**

Connecting the Dots Across the Transportation Ecosystem Helping to Facilitate Interactions and Improve Operations for Our Customers

- Premier brand combined with strong dealer, supplier and customer relationships provide Wabash a unique position to activate the power of the platform
- Distribution capabilities enhanced to increase speed and availability to market
- Customer-facing portal needed to provide a hub for after sales value beyond the initial acquisition of equipment
- Building Trailers as a Service (TAAS)<sup>SM</sup> offering for customers where access to trailers is a critical enabler for their business model



**Creating a Self-Sustaining Platform Ecosystem** 



## Leveraging Purdue as a part of our partner ecosystem

#### Talent

- Boilermaker Athlete Network (BAN) hires; info sessions
- Purdue Financial Management Association (PFMA) – roundtable/info session
- General recruiting support Erik Props
- MSHRM consulting project discussion (Fall 2021)
- Boilermaker Pathmaker internship program
- Recruiting/Career Fair attendance: Purdue AITP & CIT Computing; Assoc. of IT professionals; Industrial Roundtable; Purdue SMEF; SIGMA IE Career Fair; Grad Student Career Fair
- 11 Purdue interns in 2021
- 21 Purdue interns in 2022
- 23 Purdue interns in 2023

#### Learning/Education

- Center for Professional Selling sales role play participant
- Boilermaker Consulting Group Summer 2021 and 2022
- DCMME supporting lean education/learning content in WMS University
- Wabash employee part time teaching activities
- Purdue Data Mine supported first ever "Digital Day" at Wabash in 2021
- IE Senior project sponsorship
- Multiple employees utilizing WNC tuition reimbursement program for Purdue, Purdue Polytechnic, and Purdue Global degree programs
- "Leadership Skills for Success" –
   partnership to develop our front-line
   leadership in Lafayette
- Purdue data science multiple noncertificate and certificate programs underway focusing on digital transformation with ~25 employees enrolled

## Partnerships/Community/Gi ving

- Purdue Research Foundation partnership; technology exploration
- Wabash National physical office space at Convergence and Purdue Railyard (KPTC)
- Purdue Grand Prix Sponsor; multiple team sponsorships including all female team
- 1869 Society premier sponsorship
- Environment, Health & Safety consulting projects
- Multiple connection points with members of the Athletic Department
- Wabash signage and media at Purdue football and basketball games; digital Wabash impressions through partnership with Learfield Sports
- Wabash recruiting event hosted at Purdue Football complex
- Boilermaker Ball attendance





## Wabash Digital Transformation Activities

Marketplace JV **Automation Digital** COE **Transformation Wabash Insights** Office **Bot Challenge Data Project Burst** Visualization **DT Champions** COE **Digital Twin** Roadmap **Purdue Data** RPA COE **Digital Day 2 Bot Challenge** Mine **Intro to Digital** 2 **Transformation** Al Day **E-Commerce Great Plains Bot Challenge MVP Data Lake** Migration SAP S/4 Kick-Off



